# Longton Health Centres September Patient Feedback Summary

**Total responses:** 353
**Overall satisfaction:** 93% rated their experience as very good or good

## Highlights from Patient Comments

**Dr. Chamberlain –** Praised for being wonderful, attentive, and easy to understand. Patients appreciated her careful listening and future planning.

**Dr. Naseem –** Described as friendly and attentive, making patients feel heard and comfortable.

**Dr. Carradus –** Recognised for excellent communication and clear responses to patient queries.

**Dr. Khan –** Commended as a breath of fresh air, with excellent listening skills and a seamless appointment experience.

**Dr. Ellis –** Highlighted as an excellent listener with thorough questioning and a supportive student present.

**Victoria Gabbott –** Noted for being very thorough and professional, addressing questions with understanding and empathy.

**Megan Varey –** Praised for being highly professional and personable.

**Sarah –** Recognised for her comprehensive knowledge, clear explanations, and supportive nature, helping patients feel reassured and informed.

**Michelle –** Described as amazing, patient, and thoughtful, offering well-reasoned advice and compassionate care.