



PATIENT NEWSLETTER

SPRING 2026

WELCOME to the PRACTICE Newsletter to enable the practice to keep patients of Longton Health Centre updated with current news and service information

DO YOU WANT TO BE INVOLVED?

The Patient Participation Group is formed by a small group of patients whose role is to be an independent interface between you, our patients, and the practice's patient services

It would be helpful if our patients support the practice in being a representative voice in helping the practice shape itself to meet the future demands in an ever-changing NHS whilst Longton Health Centre continue to provide local services and health equalities for our patients.

If there are any questions, comments or suggestions about the practice patient services you would like us to put forward to the Patient Participation Group, please email the practice:

For the attention of the Patient Representation Group
on lscicb-gp.longtonhc@nhs.net

APPOINTMENTS

Our clinical triage form is here to provide an additional way for you to communicate with the practice for all routine medical enquiries whilst the practice is open.

For urgent medical needs you / carers should continue to contact NHS111 or Urgent Care Centres.

All information submitted via a triage form is saved directly to your patient records and are reviewed and clinically triaged by our clinical triage team.

Patients are contacted with the outcome of the clinical triage - to arrange an appointment or to be signposted to the most appropriate service

As a practice we strive to ensure continuity of care where possible

Patients can book online for all healthcare reviews and appointments with our allied healthcare

CURRENT PATIENT NUMBERS AS AT 31.3.26 - 10339

SHINGLES / Pneumococcal / RSV / COVID vaccinations:

Our patients will be invited to make an appointment where eligible.
Appointments can be made online or via the Patient Services team.

WHO'S WHO AT LONGTON HEALTH CENTRE

GP PARTNERS

Dr R Ansari (m)
Dr C Carradus (f)
Dr C Farndell (m)

PRACTICE DIRECTOR

Sara Heywood (f)

SALARIED GP

Dr M Ellis (f)
Dr B Sujatha (f)
Dr C Chamberlain (f)
Dr O Ofovwe (m)
Dr E Green (f)
Dr C Whaley (f)

NURSE PRACTITIONER

Carole Dillon (f) Community Visits

PHARMACY TEAM

Victoria Gabbott (f) Advance Clinical Pharmacist
Osman Hajat (m) PCN Pharmacist

ALLIED HEALTHCARE STAFF

Erica Leahy (f) Paramedic
Sarah Fearnley (f) First Contact Physiotherapist
Michelle Tegama (f) Mental Health Practitioner

WHO'S WHO AT LONGTON HEALTH CENTRE

NURSE ASSOCIATE & WELLBEING HEALTHCARE TEAM

Jess Kavanagh (f) - Registered Nurse Degree Apprentice

Ellie Fallows (f) - Student Nurse Associate

Megan Varey (f) - GP Assistant

Ruby Heywood (f) – Clinical Care Co-ordinator

Sana Ansari (f) – Care Co-ordinator

Georgia Fallows (f) - Health & Wellbeing Community Support Worker

WHO'S WHO AT LONGTON HEALTH CENTRE

MANAGEMENT TEAM

Sharon Byrne (f) Practice Co-ordinator & Complaints Lead

Claire Darbyshire (f) Data Quality & Contracts Manager

Kieran Marshall (m) Operations Lead

Sharon Orphan (f) Medicines Co-ordinator

Annastasia Procter (f) Patient Services Lead

Linda Lightfoot (f) Secretarial Lead

WHO'S WHO AT LONGTON HEALTH CENTRE

Patient Services Team

They are the care navigators who each day help signpost our patients to reach the most appropriate medical person for your needs—which may not necessarily be a GP.

They are there to help, not hinder—the questions they ask are relevant to patient requests and are at the request of the clinical team, as always all answers are completely confidential.

The team work on a rota system, alternating between appointments, prescriptions and administrative tasks so you may not always speak to the same person each time you call.

Workflow Co-ordinator Team

They are the 'behind the scenes' people who deal with tasks sent from clinicians, e.g.: repeat bloods, emails received by the practice, new patient registrations, notes summarising, care home related administration, hospital administration, clinical correspondence and workflow related work.

Secretarial Team

They are the team that handle referrals, letters and typing. General referral queries, deal with emails received by the surgery from third party providers, requests for medical reports, invoicing and general practice administration

HOW TO CONTACT LONGTON HEALTH CENTRE

ROUTINE / URGENT TELEPHONE: Monday – Friday 8 – 6.30pm 01772 503180
ROUTINE FACE TO FACE Monday – Friday 8 – 6.30pm 01772 503180
ROUTINE CLINICAL TRIAGE FORM Monday – Friday 8– 6.30pm www.longtonhealthcentre.co.uk
URGENT MEDICAL ADVICE OUT OF HOURS NHS111 or 999

Website: www.longtonhealthcentre.co.uk

Prebook able enhanced access clinic appointments

Monday Enhanced Hours 6.30pm – 8pm
Saturday Enhanced Hours 9am – 12 noon

HOW TO CONTACT PRG

EMAIL FAO: PRG lscicb-gp.longtonhc@nhs.net

PRACTICE NEWS / UPDATES

- **We welcome Grace Easter as our locum Pharmacist who is supporting our Pharmacy team whilst Osman Hajat our pharmacist completes his prescribing qualifications**
- **We welcome the following medicine placements over the next 12 months as a training practice -**
 - Year 1 UCLAN**
 - Year 2 UCLAN**
 - Year 5 UCLAN**
 - Year 5 Manchester**
- **Our teams continue to support campaigns throughout the year such as Macmillan's, Jeans for Genes Day, Breast Cancer Awareness and more recently our Marie Curie Cake Bake which raised funds for this amazing charity**
- **Our Spring / Summer Strolls restarted 1st April 2026 so do come join us on a Thursday morning at 11am come rain or shine!**